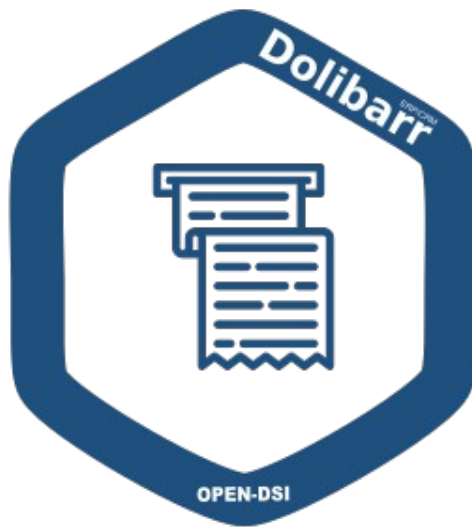


Complementary Module



Customer/Supplier Account Statement



Extrait Compte Client

Version :	1
Date :	16/07/21
Référence :	Guide_utilisateur_Module_Extrait-Compte-Client-v1.02-en

Table of contents

1 Introduction.....	3
1.1 Functions.....	3
1.2 Licence.....	3
1.3 Ressources.....	3
2 Before you start.....	3
2.1 Caution.....	3
2.2 Compatibility with Dolibarr.....	4
2.3 Limits of compatibility.....	4
2.4 Compatibility with other modules.....	4
2.5 Dependency.....	4
2.6 Updating.....	4
3 Installation.....	4
3.1 Installation pre-requisites.....	4
3.2 Dependency.....	4
3.3 Procedure.....	5
3.4 Activation.....	5
4 Functioning/Utilization.....	6
4.1 Search and selection.....	6
5 FAQ (frequently asked questions).....	7
6 Evolution and module update.....	7
6.1 Update disponibility.....	7
6.2 Updating procedure.....	8
7 Practical information.....	8
7.1 Direct links.....	8
7.2 Support.....	8
8 Modification history.....	9

1 Introduction

1.1 Functions

The module Customer/Supplier Account Statement allows to quickly create in *Dolibarr* of a statement of a customer or supplier account allowing access to the due amount, dated and in a PDF/CSV format.

It is compatible with the multi-company module.

1.2 License

Our modules are distributed by [Dolistore](#) under the [GPL v3](#) license.

1.3 Resources

1.3.1 This documentation

We spend a lot of time writing our documentation to accompany you in your use of our modules. Some documentation may contain many pages, but reading them is necessary for a good understanding of the functions of the modules.

Furthermore, the FAQ (frequently asked questions) section is regularly updated with questions and difficulties encountered by our users.

1.3.2 Forum

We create for each of our modules a post in the forum [Dolibarr.fr](#). This thread contain of a lot of information. Also, if you have comments and suggestions, for a faster answer, it is better to continue on the same conversation.

Note : The forum is a place to exchange information about the use and features of our modules. In case of difficulties of use or for any bug report, please use the contact form available on our [support extranet](#) or send an email to support@open-dsi.fr. Additionally we thank you no to multiply the channels of exchange for the same object.

1.3.3 Demonstration website

The module is installed on our [demonstration environment](#)

Login = demo

Password = demo

2 Before you start

2.1 Disclaimer

We ensure the proper functioning of our modules on native Dolibarr environments. We cannot guarantee the proper functioning of our modules following modifications made on Dolibarr kernel files or in case of use of other additional modules.

The purchase of the module gives you the right to one year of corrective maintenance. This corrective maintenance does not include [user help nor support](#), only bug fixes, and under the condition of good use of the module and within the framework of the compatibility of the used version of Dolibarr.

2.2 Compatibility with Dolibarr

The module Customer/Supplier Account Statement functions from the version 7 onward of Dolibarr

2.3 Limits of compatibility

No malfunction know to date with other modules.

2.4 Compatibility with other modules

The module Customer/Supplier Account Statement is compatible with the module « Fil d'Ariane » from ATM, and with graphical module « Révolution Pro ».

No sign of incompatibility has been shown with the PostgreSQL type of database. However, if you encounter any incompatibility issues, we are interested in your feedback and experiences.

2.5 Dependency

This module does not require other files or modules apart from Dolibarr to operate.

2.6 Updating

Information about availability of the updates, the terms and conditions for accessing them and the procedures to follow are indicated in the section Evolution and module update.

3 Installation

3.1 Installation prerequisites

There is no installation prerequisite.

3.2 Dependency

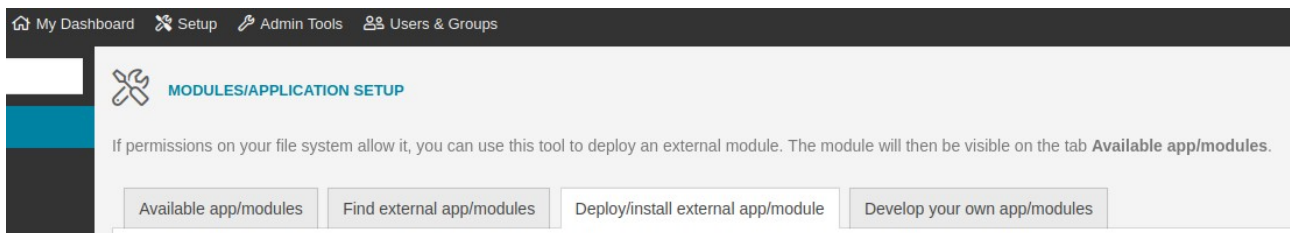
This module does not require other files or modules apart from Dolibarr to operate.

Proceed to its installation and set user permissions in the way described in the following sections.

3.3 Procedure

Unzip the module into the /custom folder of your Dolibarr.

From the version 6 onward of Dolibarr, the zipped module can be installed directly from HOME > SETUP> MODULES/APPLICATION SETUP, then the tab DEPLOY/INSTALL EXTERNAL APP/ MODULE.

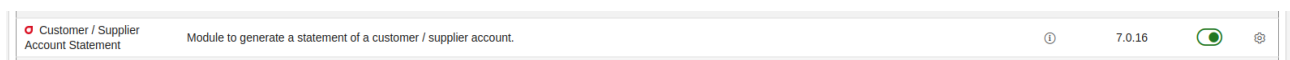


Based on the installed version of Dolibarr, if you use the /custom directory for the first time, verify its [activation in your configuration file](#).

If you encounter any difficulty during the installation, don't hesitate to ask for assistance and to take note of our [hosting and maintenance offers](#).

3.4 Activation

To activate the module, open the module list page from HOME > SETUP > AVAILABLE APP/MODULE. The module will be displayed in the list of OPEN-DSI modules.

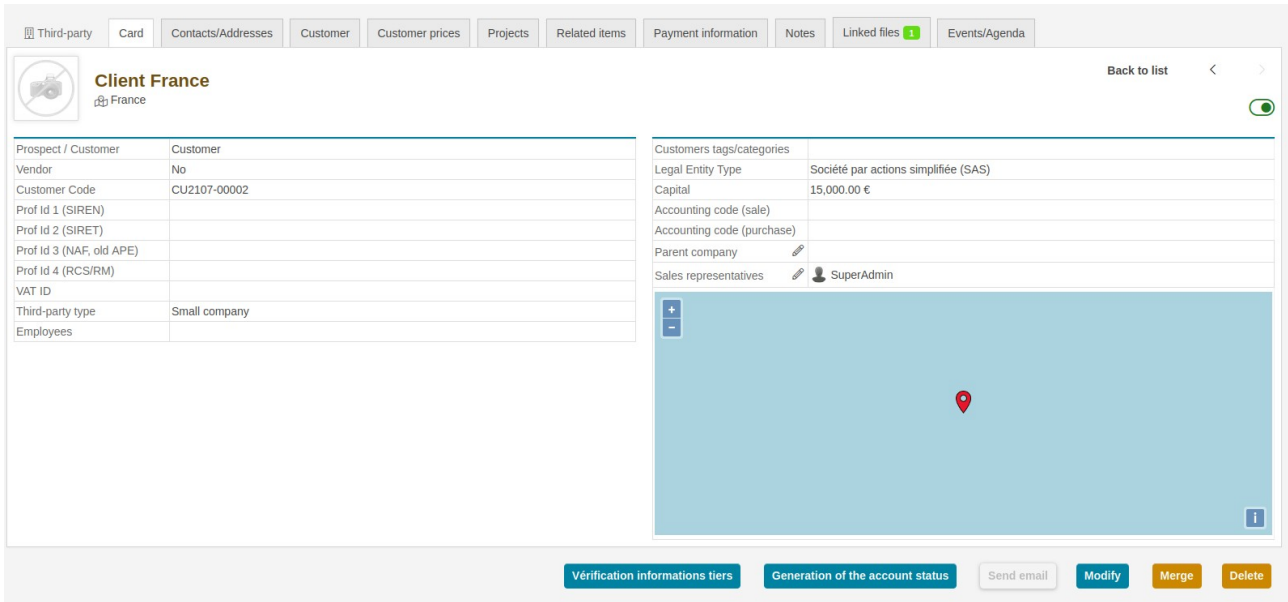


The and buttons indicate the state of the module : Activate it by clicking on . You can deactivate it by clicking on .

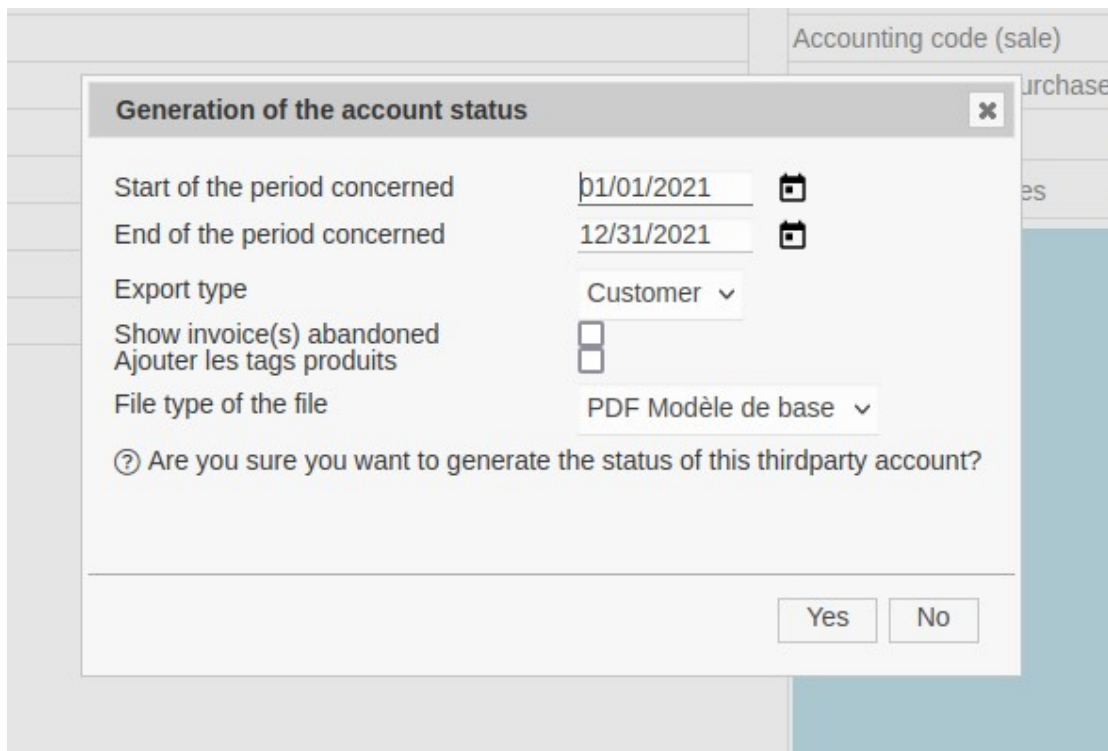
4 Functioning/Utilization

4.1 Search and selection

The module Customer/Supplier Account Statement adds a simple button to the card of a third party allowing you to create the statement.



The screenshot shows the Dolibarr interface for a third-party card titled 'Client France'. The card is divided into two main sections: 'Prospect / Customer' and 'Customers tags/categories'. The 'Prospect / Customer' section includes fields for Vendor (No), Customer Code (CU2107-00002), and various identification numbers (SIREN, SIRET, NAF, RCS/IR, VAT ID). The 'Customers tags/categories' section includes Legal Entity Type (Société par actions simplifiée (SAS)), Capital (15,000.00 €), Accounting code (sale), Accounting code (purchase), Parent company, and Sales representatives (SuperAdmin). A map is visible below the tags/categories section. At the bottom of the card, there are several buttons: 'Vérification informations tiers', 'Generation of the account status', 'Send email', 'Modify', 'Merge', and 'Delete'.



The screenshot shows a dialog box titled 'Generation of the account status'. The dialog box contains the following fields and options:

- Start of the period concerned: 01/01/2021
- End of the period concerned: 12/31/2021
- Export type: Customer
- Show invoice(s) abandoned: Ajouter les tags produits
- File type of the file: PDF Modèle de base

At the bottom of the dialog box, there is a confirmation question: 'Are you sure you want to generate the status of this thirdparty account?' with 'Yes' and 'No' buttons.

In the export type, you can choose if it is a customer or a supplier statement.

Files			
Account_status_Vendor_SU2107-00001_2021-07-19.pdf 🔍	8165 b.	07/19/2021 10:50 AM	
Account_status_Customer_CU2107-00003_2021-07-19.pdf 🔍	8156 b.	07/19/2021 10:49 AM	

You will then have an overview of your customer/supplier invoices that have been or are yet to be paid.

Logo file '/var/www/datasdoli/doliprod/mycompany/logos/dolibarr_logo.png' was not found
Go to 'Company/Organization' setup to fix this

Customer account status
Customer : Client France C/S

Date : 07/19/2021
Period : 01/01/2021 - 12/31/2021
Customer Code : CU2107-00003

From:

MA SOCIETE

To:

Client France C/S

Date	Label	Total (inc. tax)	Amount paid (inc. tax)	Remaining amount (inc. tax)

Example 1 : Statement of a customer account

Logo file '/var/www/datasdoli/doliprod/mycompany/logos/dolibarr_logo.png' was not found
Go to 'Company/Organization' setup to fix this

Supplier account status

Vendor : Client France C/S

Date : 07/19/2021

Period : 01/01/2021 - 12/31/2021

Vendor Code : SU2107-00001

From:

MA SOCIETE

To:

Client France C/S

Date	Label	Total (inc. tax)	Amount paid (inc. tax)	Remaining amount (inc. tax)

Example 2 : Statement of a supplier account

5 FAQ (frequently asked questions)

This section lists difficulties encountered with the module. You will find therefore some answers as to how to use it

If you encounter an error other than those described below this module :

1. Deactivate and reactivate the module.
2. Check the change log if a new version has been published.
3. Reinstall/update the module.
4. Check that the replacement of natives Dolibarr files are not necessary to the proper functioning of the module.
5. Check that no incompatibility with another module is indicated. If necessary, follow our recommendations.

If in spite of these manipulations these errors persists, contact us by using our [support extranet](#) whose access will have been communicated to you at the time of the purchase of the module or send an e-mail to support@open-dsi.fr.

Our [support extranet](#) is the recommended way to contact us for any difficulty of use or bug report.

Additionally we thank you not to multiply the channels of exchange for the same problem.

6 Evolution and module update

6.1 Update disponibility

The latest versions of our modules are available on the [Dolistore](#) or on demand.

6.2 Updating procedure

Before any update, make sure that the module is officially compatible with the version of Dolibarr on which you want to install it.

To update a module, download it again on the Dolistore with the login used at the initial purchase. We make systematically the latest versions of our modules available for download on the Dolistore.

The access to our modules updates are free for 1 year from the day of purchase

Unzip the files of the latest version of the module into the /custom directory of your environment and confirm the replacement of those already present.

Check that the [replacement of native files](#) is not necessary. Otherwise, follow the recommended procedure.

Disclaimer : For the smooth running of an update, it is recommended to deactivate the module before starting to replace its files and then to reactivate it

Tip : After the update is done, it is recommended to repeat the operation of deactivation/activation to make sure that a possible update to your database will be successful.

7 Practical information

7.1 Direct links

- **Dolistore** : <https://www.dolistore.com/en/modules/1195-Customer-account-statement.html>
- **Forum** : Not published to this day

7.2 Support

A [contact form](#) is at your disposal for any request or bug report about the module.

We provide corrective technical maintenance on our modules for one year from the date of purchase on the Dolistore

8 Modification history

Date	Version module	Auteur	Commentaire
03/2020	7.0.18	Clément TINGRY	1 ^{ère} version publique
01/2021	7.0.42	Sarah BEN ATIYA Alexandre SPANGARO	Mise à jour (fonctionnalités CSV, droit admin, rapprochement manuel)
07/2021		Gabriel LAGARDE	English translation



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